CANCELLATIONS AND REFUNDS POLICY MEMBERSHIP FEES

Members have a right to cancel their Membership within a “14 day cooling off period”, commencing either from the agreement of contract (which is the renewal date for reviewing Continuous Annual Membership) or the receipt of the relevant Membership documents, whichever happens later.

Outside any relevant “cooling off period” (on joining or renewal) the following will apply:

1. For Members in their first year of joining or re-joining, subject to other statutory rights the Member may have, there will be no right to cancel and therefore no refund of membership fees for that year.
2. For Members with continuous Membership: Members paying monthly, quarterly or annually may cancel at any time by giving a minimum of 30days notice.